

Elevate your career with the newly relaunched **The Chamber Institute**, the education arm of the Bahamas Chamber of Commerce and Employers' Confederation. Discover our professional development courses designed to empower you with the skills and knowledge to succeed in today's dynamic business environment!

CERTIFIED BUSINESS PROFESSIONAL COURSE IN CUSTOMER SERVICE

NEW DATE!

SEPTEMBER 9TH - OCTOBER 7TH, 2024
(MONDAY & WEDNESDAY)
Time: 6:00 P.M. TO 8:00 P.M.
Location: Bahamas Institute of Financial Services (BIFS), Elizabeth Avenue
Cost Non-Members: \$1,250 course fee plus \$50 registration fee
Cost Members: \$1,000 course fee with NO registration fee

COURSE INCLUDES:

- Course materials
- Exam Voucher
- Intense & Interactive Lecture Series
- Certification Credentials
- Completion Ceremony

ENROLL NOW! >>> <https://form.jotform.com/ChamberBCCEC/CI-aug-sept-registration>

For more information contact the BCCEC: (242) 322-2145 | www.thebahamaschamber.com | institute@thebahamaschamber.com

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New Date: September 9th – October 7th, 2024 | Monday & Wednesday

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BCCEC Members: \$1,000 course fee with NO registration fee (non-refundable)

Course Overview

The CBP™ Customer Service Certification provides the foundation for quality customer service and focuses on building life-long customer relationships by developing effective customer-care strategies. The CBP™ Customer Service Certification module provides guidelines for emerging technologies such as Internet Chat. Additionally, this module uses various hands-on and interactive scenarios to develop the foundation customer care skills needed to provide excellence in service.

Who Should Attend

This course is recommended for customer service professionals, service agents, front-line workers, managers, supervisors and business professionals, who wish to specialize in the customer service business segment.

Course Includes

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Certification Preparation

This module prepares candidates to sit the Certified Business Professional exam – C20-507

Payment Breakdown

Initial Payment:

A **30% down payment** of the total course fee is required upon registration. This payment secures your spot in the course.

Final Payment:

The **remaining 70% balance** is due prior to the final exam. Full payment must be made before students are allowed to sit for the final exam.

Payment Method:

1. **All checks** can be made payable to The Bahamas Chamber of Commerce and Employers' Confederation. Please ensure that all checks are delivered to the BCCEC office.
2. **Direct Deposit:**
BSD Funds Bank: RBC Royal Bank (Bahamas) Limited
Branch: 05625
Account: 1094317
Beneficiary: BAHAMAS CHAMBER OF COMMERCE
3. **Kanoo Payment (Visa/Mastercard Accepted) >>>**
<https://external.kanooays.com/payment/bahamaschamber>
(Please include your name and course selection in the Memo Section)

Please ensure that all payments are made on time to avoid any delays in your course progress.

ENROLL NOW >>> <https://form.jotform.com/ChamberBCCEC/CI-aug-sept-registration>

To learn more about The Chamber Institute visit:

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